

	Overall		Practice 1		Practice 2	
	<i>n</i>	%	<i>n</i>	%	<i>n</i>	%
Demographics						
Total Number of Patients Contacted	1039		467		572	
<i>Male</i>	441	42.4	185	30.2	256	44.8
<i>Female</i>	598	57.6	282	69.8	316	55.2
<i>Age (yr)</i>			53.5		50.9	
Outreach						
Individuals Contacted (contact status)	1039		467		572	
<i>Patients spoken to</i>	359	34.6	209	44.8	150	26.2
<i>Out of order/No phone number</i>	56	5.4	27	5.8	29	5.1
<i>No contact < 3</i>	456	43.9	160	34.3	296	51.7
<i>3 tries no contact</i>	138	13.3	71	15.2	67	17.0
Total Calls made	1182		572		610	
<i>Messages left</i>	618	52.3	260	45.5	358	62.6
<i>Average attempts per person</i>	3.6	1.7	1.8		1.8	
Outcomes						
Patients spoken to	359		209		150	
<i>Requested call back</i>	51	14.2	32	15.3	19	12.7
<i>Completed screening prior to contact</i>	67	18.7	51	24.4	16	18.2
<i>Received stool testing in mail prior</i>	8	2.2	7	3.3	1	8.3
<i>Left practice</i>	20	5.6	10	4.8	10	6.7
<i>Not interested in CRC</i>	34	9.5	18	8.6	16	10.1
Navigated to Colorectal Screening	179		91		88	
<i>Colonoscopy referrals</i>	66	36.9	34	37.4	32	36.4
<i>Home stool testing referrals</i>	69	38.5	43	47.3	26	29.5
<i>Requested to speak with provider</i>	27	15.1	14	15.4	13	14.8
<i>Colonscopy scheduled using online system</i>	17	9.5	0	0.0	17	19.3
Family History	190		113		77	
<i>Reported No Family History</i>	167	87.9	96	85.0	71	92.2
Symptoms	194		112		82	
<i>No symptoms</i>	180	92.8	110	98.2	70	85.4
<i>Blood in stool</i>	7	3.6	1	0.9	6	7.3
<i>Dark tar-like stool</i>	6	3.1	1	0.9	5	6.1
Follow Up Colorectal Screening Outcome						
Attempted to contact	129		72		57	
Patients Spoken to	71		44		27	
<i>Did not follow through</i>	45	63.4	32	72.7	13	48.1
<i>Completed Colonoscopy</i>	9	12.7	1	2.3	8	29.6
<i>Completed at home test</i>	12	16.9	6	13.6	6	22.2
<i>Spoke with provider</i>	4	5.6	4	9.1	0	0.0
<i>No longer at Clinic</i>	1	1.4	1	2.3	0	0.0