

Thank you for your interest in our poster on Development of the PCOR/CER Partnering Guide. I'm Jen Lavoie, a performer and visual artist turned patient partner. I lead a multi-stakeholder advisory group on a PCORI funded 5-year, comparative effectiveness, pragmatic study to integrate behavioral health services and primary care.

And I'm Connie van Eeghen, a researcher of practice change and patient engagement, working with Jen. Together, we are co-leading a new project on engaging patients in research.

4 ACTIVITIES

The advisory group that Jen leads created a guide to help clinicians engage patients in transforming primary care. Using that guide, we have found 10 participants willing to work on engaging stakeholders in research. From the 5-year study, we will invite 45 former survey respondents who have agreed to be contacted again, both patients and clinicians, to adapt, adopt, and accelerate engagement in research. They will participate in 4 activities: (count up on 4 fingers) 1. foster trust and reciprocal relationships, 2. share stories on the lived experience of managing multiple chronic conditions, 3. exchange lessons learned from those stories to inform future comparative effectiveness research and 4. collaborate on producing our new partnering guide.

3 FACILITATION TOOLS

Our participant group of patient and family representatives, doctoral students of behavioral health, clinicians, researchers and other medical professionals, have started testing, adapting and learning from our 3 facilitation tools, all on virtual platforms. Our 3 tools are (counting up on fingers) 1. an affinity diagram exercise for shared group understanding, 2. a callout production process to elicit lived experience stories and lessons about what matters most to those involved with multiple chronic conditions, and 3. an appreciative response process for shared decision making and collaborating on common goals.

2 DELIVERABLES

As our group grows, we will use these 3 tools, still on virtual platforms, to engage small cohorts in our 4 activities and improve them. The results will be two: the PCOR/CER Partnering Guide and a Multiple Chronic Conditions Community research agenda.

1. The Partnering Guide is a set of templates which can be tailored to meet your multi-stakeholder team and unique research community needs.
2. Our research agenda will reflect our partners shared understanding and what they wish others to learn from their expertise gained from living with and assisting others in the management of multiple chronic conditions

1 OUTCOME)

Our work will provide the research community with tools that support genuine patient centered outcomes and equitable co-production while maintaining respect and reciprocal relationships on diverse multi-stakeholder teams. We will share what *has* worked well and is *still working* successfully for us!

If you want to learn more, join our project, or share your wisdom, please contact us at:

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