

OCHIN Practice Coaching

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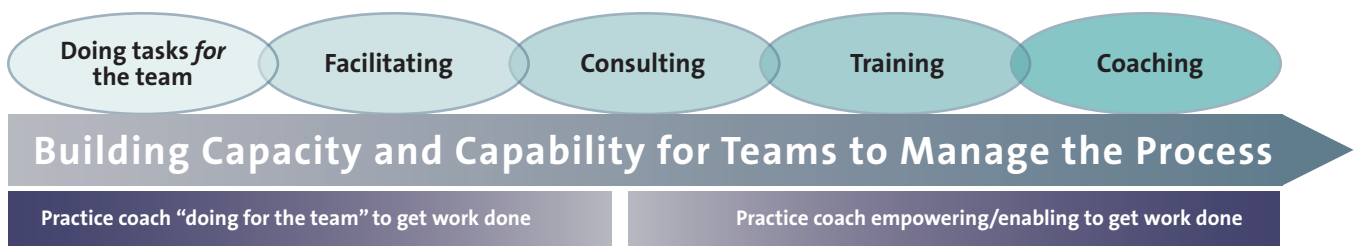
OCHIN practice coaches partner with clinicians and quality leaders to operationalize new knowledge while advancing the Quadruple Aim. Practice coaches provide skilled and empathic support to facilitate effective change management in complex primary care environments.

Adaptive Support for Care Teams

Practice coaches are experienced generalists who prioritize adaptive skills and learning to foster team innovation. They collaborate closely with OCHIN subject matter experts (SMEs) to support implementation of new care pathways, adoption of new tools, and uptake of evidence-based practice. They also:

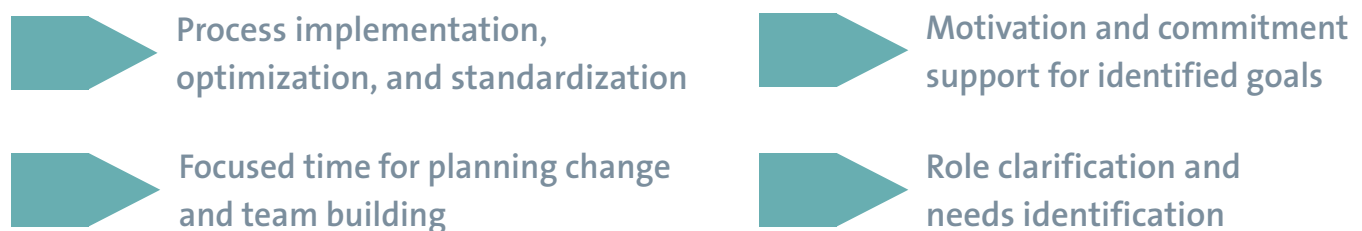
- Help care teams leverage health information technology (HIT) tools and data.
- Facilitate meaningful change that improves the quality and experience of care delivery for both patients and staff.
- Help to close the “know-do gap” (the gap between what is *known* and actually *done* in practice) with tailored education and guidance.
- Strengthen the capability and capacity of individuals and teams to manage their own processes, and identify their own solutions.

Creative and psychologically safe conversations are at the heart of coaching support.



Infographic adapted from “A Framework to Guide Practice Facilitators in Building Capacity,” *Journal of Family Medicine and Community Health*, 4(6):1126 (Baker N., Lefebvre A., Sevin C., 2017)

How Practice Coaches Can Help Your Care Teams



A driving force for health equity